



**• ENGINEERING • MANUFACTURING**  
 AIRCRAFT CONTROL PULLEYS / BUS BARS / CUSTOM MOLDING / PRECISION  
 MACHINING TERMINAL BLOCKS / AN, MS, NAS HARDWARE

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### Quality System Questionnaire

**Section 1**

Company Name: \_\_\_\_\_  
 Address: \_\_\_\_\_

Quality Organization:	Name	Title
_____	_____	_____
_____	_____	_____
_____	_____	_____

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Website: \_\_\_\_\_ E-mail: \_\_\_\_\_

**Section 2**

*Please complete the following questionnaire as accurately as possible. We are in the process of approving you as a potential supplier of products or services and need the information to make our final decision. Your response is needed within 30 days. THANK YOU.*

*Check the appropriate blocks:*

Manufacturer                       Distributor                       Special Process Facility

Major Products: \_\_\_\_\_

Primary Customer base:     Aerospace                       Commercial

Number of Employees: \_\_\_\_\_                      Number of QA personnel: \_\_\_\_\_

Size of Facility: \_\_\_\_\_ (sq. ft.)    Mfg Space: \_\_\_\_\_ (sq. ft.)

If affiliate/subsidiary/division, please state parent company: \_\_\_\_\_

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Section 3**

**QA SYSTEM :**     AS9100     ISO9001     FAA Part 21     D6-82479(BOEING)

OTHER: \_\_\_\_\_

As applicable                      Quality Manual                      Current rev. level: \_\_\_\_\_    Date: \_\_\_\_\_

*If quality system is certified please provide a copy of your certificate: Skip section 4 complete sections 5 & 6 as applicable (Section 5 Tool makers section 6 regulatory compliance)*

## Quality System Questionnaire

Section 4				
	1). Do you have an independent quality organization?	Y	N	
	2). Do you have a documented quality system?	Y	N	
	3). Do you have a formal supplier evaluation process?	Y	N	
	4). Do you monitor your supplier's performance?	Y	N	
	5). Do you allow customers to perform quality audit's of your facility/processes?	Y	N	
	6). Do you have a documented corrective action process?	Y	N	
	7). Do you have a customer complaint Process?	Y	N	
	8). Do you have a documented nonconforming material control process?	Y	N	
	9). Do you perform in-process inspection/verification?	Y	N	
	10). Do you perform final inspection/testing prior to delivery?	Y	N	
	11). Do you have secure parts/hardware storage areas?	Y	N	
	12). Do you periodically calibrate test/measuring equipment?	Y	N	
	13). Do you retain records of quality activities? If yes how long: _____	Y	N	
	14). Do you perform internal audits?	Y	N	
	15). Do you have an employee training program?	Y	N	
	16). Do you use techniques or inspection sampling?	Y	N	
	17). Do you have a <b>FOD Control program</b> – “Foreign Object Control Program	Y	N	
Section 5	<b>Tooling Manufacturers</b>			
	18). Do you comply with government, regulatory and customer requirements for tooling manufacture.	Y	N	NA
	19). Can you comply with Boeing Document D950-11059-1(if you do not have access please request from Arvan Quality).	Y	N	NA
	20). Are you DPD/MBD compliant to the Boeing D6-51991 specification.	Y	N	NA

<i>Section 6</i>	<b>Regulatory Requirements</b>	
<p>21). Do you comply with <b>Request for Compliance to European Union Directive 76/769/EEC, 2002/95/EC (RoHS – Restriction of Hazardous Substances) &amp; 2015/683/EU (also known as RoHS3)</b> - All parts delivered under this order will meet the Directive requirements restricting the use of Lead, Mercury, Cadmium, Hexavalent Chromium, Polybrominated biphenyls and Polybrominated diphenyl ether. We are requesting that all formal declarations, which ensures that all the raw materials used to manufacture Arvan’s products are free of those ten (10) restricted substances. Raw material supplier’s own certification and/or lab testing must support this declaration.</p> <p>22). Do you comply to the directions provided in Executive Order (EO) 13224. “Executive Order: Termination of Emergency with Respect to the Taliban and Amendment of Executive Order 13224 of September 23, 2001”. To view the contents of this EO, please access the following website: <a href="http://www.whitehouse.gov/news/releases/2002/07/20020703-1.html">www.whitehouse.gov/news/releases/2002/07/20020703-1.html</a>.</p> <p>23). Do you comply to Counterfeit Parts Prevention/Avoidance and Control Plan using Industry Standard AS5553</p> <p>24). Do you comply to Conflict Minerals “The Dodd-Frank Wall Street and Consumer Act”</p> <p>25). Do you comply to REACH: Registration, Evaluation and Authorization of Chemicals (REACH)</p> <p>26). Do you comply to Compliance to DFARS 252.225-7000 clauses.  a. Especially noting DFAR clause 252.225-7014 “Preference for Domestic Specialty Metals” and  b. DFAR clause 252.225-7016 “Restriction On Acquisition of Ball and Roller Bearings”.</p> <p>27). <b>Application of Acceptance Authority Media (AAM)</b>  The Seller shall comply with the AS/EN/JISQ 9100 requirements and 14CFR Part 21.2 regarding the application of the Acceptance Authority Media (AAM) requirements. The Seller shall, within its organization and its supply chain, ensure that the use of AAM is clearly defined within its Quality Management System (QMS). The Seller shall, upon Boeing request, be able to demonstrate evidence of communication to its employees and to its supply chain; use of AAM must be considered as a personal warranty of compliance and conformity. The Seller shall maintain compliance to the AAM requirements by assessing its process and supply chain as part of its internal audit activities. The areas of focus of this assessment shall include but not limited to: Authority Media Application Errors (i.e. Omission, Typos, Legibility, etc.) - Authority Media Application Untimely Use (i.e. Documentation is not completed as planned, “Stamp/Sign as you go”, etc.) - Authority Media Application Misrepresentation (i.e., Uncertified personnel, Falsification of documentation, Work not performed as planned, etc.) - Authority Media Application Training Deficiencies (i.e. Ethics, Culture awareness, Proper use of authority media, etc.)</p>		<p>Y N NA</p> <p>Y N NA</p> <p>Y N NA</p> <p>Y N NA</p> <p>Y N NA</p> <p>Y N NA</p> <p>Y N NA</p>
<i>Section 7</i>		
<p><b>Survey completed by:</b> _____ <b>E-mail:</b> _____</p> <p><b>Title:</b> _____ <b>Phone Number:</b> _____ <b>Date:</b> _____</p>		
<i>Section 8</i>	<b>ARVAN PERSONNEL USE ONLY</b>	
<p><b>Accepted By:</b> _____ <b>Date:</b> _____</p> <p><b>Rejected By:</b> _____ <b>Date:</b> _____</p> <p><b>Comments:</b> _____</p>		